"The Nation's Bank", **National Bank of Pakistan** aims to support the financial well-being of the Nation along with enabling sustainable growth and inclusive development through its wide local and international network of branches. Being one of the leading and largest banks of Pakistan, National Bank of Pakistan is contributing significantly towards socioeconomic growth in the country with an objective to transform the institution into a future-fit, agile and sustainable Bank.

In line with our strategy, the Bank is looking for talented, dedicated and experienced professional(s) for the following position in the area of **Information Technology.**

The individuals who fulfill the below basic-eligibility criteria may apply for the following position:

03	Position / Job Title	**Robotic Process Automation Analyst (OG-II / OG-I)**
	Reporting to	Team Lead – Robotic Process Automation
	Educational / Professional Qualification	• Minimum Bachelor's degree in IT / Computer Science / Engineering or equivalent and / or Graduation with a Master's degree in IT / Computer Science or equivalent from a local or international university / college / institute recognized by the HEC • Candidates having relevant certification(s) will be preferred
	Experience	• Minimum 03 years of experience in the field of IT, out of which minimum 01 year of experience in Robotic Process Automation and / or Process Workflow Optimization
	Other Skills / Expertise / Knowledge Required	• Strong understanding of RPA tools • Good programming skills • Extensive knowledge of process automation and scripting • Understanding of workflow design and process mapping • Excellent problem-solving, analytical, and debugging skills • Strong communication and collaboration skills
	Outline of Main Duties / Responsibilities	• To assists in designing and developing RPA bots using RPA tools • To assists in development, testing, and deployment of automated solutions, ensuring accuracy and scalability • To provide support for RPA bots in production, including troubleshooting and maintenance • To assist in continuously improvement and optimization of existing automated workflows • To document RPA processes and provide user training as needed • To perform any other assignment as assigned by the supervisor(s)
	Place of Posting	Karachi
04	Position / Job Title	**IT Application Support Officer (OG-II / OG-I)**
	Reporting to	Team Lead – Front Office Applications Operations
	Educational / Professional Qualification	• Minimum Bachelor's degree in IT / Computer Science / Engineering or equivalent and / or Graduation with a Master's degree in IT / Computer Science or equivalent from a local or international university / college / institute recognized by the HEC • Candidates having relevant certification(s) will be preferred
	Experience	• Minimum 03 years of experience in the field of IT, out of which at least 01 year in support & operations for IT Applications in banking and / or financial institution(s) • Candidates having applications' operations / tasks execution and technical support experience of compliance / trade / treasury / reconciliation / remittances / ADC / Name screening in banking / financial sector will be preferred
	Other Skills / Expertise / Knowledge Required	• Expertise in providing 1st level technical and operational support of IT application(s) at multiple platforms • Hands on experience to analyze issues of EOD / batch processes / file ingestion etc. and on other IT-operational activities • Hands on experience in providing technical & operational application support to business end-users • Ability to understand and write SQL scripts for data extractions and updation • Expert on excel formulas and data preparation

		• Good analytical skills to identify the root cause of business application issues • Good written and verbal communication skills and ability to work closely with the team and other relevant teams
	Outline of Main Duties / Responsibilities	• To provide seamless operational support and execute associated operational tasks for IT Business Applications & Interfaces while working closely under IT operations policies and SOPs • To coordinate with all stakeholders in pre and post implementation processes of new applications • To troubleshoot application-related operational and technical issues in liaison with vendors and internal IT teams • To maintain and provide regular updates on all issues and incidents along with their resolutions, ensuring efficient investigation and resolution of incidents • To proactively coordinate with all stakeholders to collect the data or requirements based on IS Audit observations and ensure compliance with Audits • To provide support in creating user manuals and SOPs for applications & interfaces related to operational tasks, assignments and duties • To participate in projects and Change Requests (CRs) initiated by the Project Management team, as and when required • To liaise with relevant stakeholders to integrate IT Operations policies & procedures within the Bank • To perform any other assignment as assigned by the supervisor(s)
	Place of Posting	Karachi / Lahore
Assessment Test / Interview(s)		Only shortlisted candidates strictly meeting the above-mentioned basic eligibility criteria will be invited for test and / or panel interview(s).
Employment Type		The employment will be on contractual basis, for three years which may be renewed on discretion of the Management. Selected candidates will be offered compensation package and other benefits as per Bank's policy / rules.

Interested candidates may visit the website **www.sidathyder.com.pk/careers** and apply online within 10 working days from the date of publication of this advertisement as per given instructions.

Applications received after due date will not be considered in any case. No TA / DA will be admissible for test / interview.

National Bank of Pakistan is an equal opportunity employer and welcomes applications from all qualified individuals, regardless of gender, religion, or disability.