01	Position / Job Title	Cluster Recovery Officer (OG-I)
	Reporting to	Wing Head – Small & Medium Recovery Wing
	Educational / Professional Qualification	 Minimum Graduation or equivalent from a local or international university / college / institute recognized by the HEC Candidates having Master's Degree and / or any other relevant professional qualification will be preferred
	Experience	 Minimum 04 years of working experience with Financial Institution with at least 02 years in Commercial / Corporate / SME / Credit Risk Management / Recovery of Commercial or SME Loans Candidates having experience of relevant litigation will be preferred
	Other Skills / Expertise / Knowledge Required	 Excellent communication & negotiation skills Proficient in use of MS Office suite Good analytical skills with attention to detail Ability to manage team
	Outline of Main Duties / Responsibilities	 To provide input in formulating strategy for the recovery targets assigned by the competent authority To be responsible for recovery of various loans, including but not limited to SME, Commercial, Agriculture, Non Program based Products and Islamic To conduct meetings with respective Branch Managers, Wing Head SME Portfolio and Regional Management with regards to defaulters and litigation matters To review portfolio and coordinate with customers for recovery of loans and maintain recovery sheets and MIS To coordinate / follow up with borrowers for timely payment of monthly / quarterly installments To conduct meetings with defaulters, Legal Division and External Agencies (to be done in coordination with Wing Head) to resolve any issues that may arise in recovery of NPL Accounts To conduct discussions with respective Wing Head on monthly performance and outstanding recoveries and smooth working of respective Group To ensure that recovery targets set by the management are achieved and relevant provisions of the SBP PRs, Recovery Policy / Credit Policy Manual are being adhered during settlement and restructuring of accounts To negotiate potential settlement with defaulters in coordination of Wing Head To follow-up with branches for charge off To ensure all Audit requirements and observations are addressed (both internal and external) and implement measures to minimize and curtail recurrence To perform any other assignment as assigned by the supervisor(s)
	Place of Posting	Faisalabad, Mirpurkhas and Multan