JD – Director General Solutions Delivery		
Grade: NITS – 02	**No of Posts:** 01	**Appointment Details**
		Type: Contractual **Method:** Open Merit
Age: Maximum **55** years on the last date of application		**Reports to:** Chief Technology Officer (CTO)

Job Responsibilities:
- Lead the planning, design, development and deployment of IT and digital solutions.
- Oversee end-to-end solution delivery across multiple projects and programs.
- Translate business requirements into scalable, secure and interoperable technical solutions.
- Develop and enforce solution delivery standards, frameworks and best practices.
- Manage project timelines, budgets and resource allocation for successful delivery.
- Lead cross-functional teams including developers, architects and business analysts.
- Coordinate with stakeholders to ensure alignment with organizational goals and priorities.
- Oversee integration of cloud, enterprise and emerging technologies into solutions.
- Ensure compliance with cybersecurity, privacy and regulatory requirements.
- Conduct risk assessments, manage issues and provide mitigation strategies.
- Monitor KPIs, SLAs and service delivery performance for all solutions.
- Manage vendor and third-party service providers involved in solution delivery.
- Support digital transformation initiatives and adoption of innovative technologies.
- Ensure quality assurance, testing and validation of delivered solutions.
- Provide executive-level reporting and presentations on solution delivery status.
- Develop workforce skills, mentorship and capability building for delivery teams.
- Facilitate knowledge management and documentation of solution designs and processes.
- Collaborate with enterprise architecture, infrastructure and security teams for alignment.
- Drive continuous improvement and process optimization in solution delivery.
- Represent the solution delivery function in governance forums and steering committees.
- Perform any other duty assigned by the CEO from time to time.

Education & Experience:
- Master's Degree from HEC recognized universities in any of the following discipline; Computer Sciences, Artificial Intelligence, Machine Learning, Data Science, Computer Engineering **OR;**
- Bachelor's Degree from HEC recognized universities in any of the following discipline; Computer Engineering, Computer Sciences, Data Science, Advance Technologies.
- In case of Masters, a minimum of **10 years** of experience. Whereas, in-case of Bachelors, a minimum of **12 years** of experience.
- At-**least 3 years** of **leadership** experience.

Job Requirements (Skill, etc.)
- Expertise in end-to-end solution delivery, including planning, design, development and deployment.
- Ability to translate business requirements into technical solutions effectively.
- Experience in program and project management, including Agile, Scrum and Waterfall methodologies.
- Strong knowledge of enterprise architecture, system integration and interoperability.
- Expertise in cloud platforms, digital services and emerging technologies.
- Ability to oversee multi-disciplinary delivery teams and cross-functional collaboration.
- Strong skills in vendor management, procurement and third-party service coordination.
- Ability to manage budgets, timelines, and resource allocation for complex projects.
- Knowledge of quality assurance, testing and delivery standards.
- Experience in risk management, issue resolution and escalation handling.
- Strong stakeholder management and communication skills at executive level.
- Ability to monitor KPIs, SLAs and performance metrics for successful delivery.
- Expertise in business process analysis and digital transformation initiatives.
- Ability to align solution delivery with organizational strategy and enterprise goals.